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CLARIFICATION NOTICE

FRAUDULENT PRACTICE

It has come to the attention of 3 Hong Kong (the Company) that there are recent incidents of fraudulent practice where individuals pretended to be the staff of its mobile and residential broadband operations and contacted the public. Those individuals claimed themselves to be the staff of 3 Hong Kong and called members of the public under the pretence of promoting 3 Hong Kong's services while they were in effect promoting the services of other operators by encouraging members of the public to switch to other service providers. Those individuals were also alleged to have harassed or threatened members of the public with strong language. All this caused adverse impacts on the reputation of 3 Hong Kong.

3 Hong Kong hereby clarifies and urges members of the public to note that those calls were not made by or on behalf of 3 Hong Kong. 3 Hong Kong is deeply concerned with the fraudulent cases and has reported them to the police. 3 Hong Kong reserves all legal rights against all parties involved.

Any member of the public receiving such call should immediately report it to the law enforcement agency or call 3 Hong Kong's customer services hotline on 3166 3333.

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A brand of



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