

Corporate Profile



Hutchison Telecommunications Hong Kong Holdings Limited (Stock Code: 215) is an established integrated telecommunications operator with a solid track record in world-class telecommunications services. We provide leading-edge mobile services in Hong Kong and Macau under the **3** brand and fixed-line services for local and international customers under the **HGC** brand.

We are a member of the Hutchison Whampoa Limited (Stock Code: 13) group. We are included in various Hang Seng indexes, including the Composite Index, Composite Industry Index – Telecommunications, Composite MidCap Index, Corporate Sustainability Benchmark Index, High Dividend Yield Index and Global Composite Index.

Hong Kong and Macau Mobile Business

We offer GSM dual-band, 3G mobile telecommunications and Wi-Fi services in Hong Kong. **3** Hong Kong entered the new 4G Long-Term-Evolution (“LTE”) mobile communications era in 2012, thereby enriching our already-diverse mobile data-centric portfolio with an ultra high-speed and low-latency high definition multimedia platform.

3 Hong Kong runs unparalleled network infrastructure and benefits from extensive relationships with handset vendors, as well as applications and service providers. This helps us to lead the industry through consumer-friendly mobile applications, innovative offerings and advanced mobile devices.

Our efforts are channeled into constantly enhancing the overall customer experience with innovative mobile data services and applications to meet with ever-changing technology and market trends. Popular offerings include mobile device security management, mobile social networking, movies-on-demand, eBooks and music downloads. All these are provided in the context of top-class customer services that have been awarded international ISO 9001:2008 Quality Management System and ISO 10002:2004 Customer Feedback Management accreditation.

We also provide customers with easy-to-use services while they are overseas, such as an extensive roaming facility throughout various countries and regions, thanks to partnerships with top-tier international operators and membership of a mobile alliance. This allows customers to enjoy value-for-money roaming via our flat-rate roaming daily pass.

In addition, we are one of the mobile telecommunications operators in Macau, providing GSM dual-band and 3G mobile telecommunications services.

As of 31 December 2012, our total mobile customer base in Hong Kong and Macau amounted to over 3.7 million.

Fixed-line Business

We own an extensive Fibre-to-the-Building and full fibre-optic network in Hong Kong. We run an advanced voice, data and Internet Protocol network with premium routings via submarine and terrestrial cables.

We specialise in the provision of telecommunications facilities and instant connectivity on a wholesale basis for overseas carriers in the international carrier and corporate market. Corporations of all sizes, Internet content providers and application service providers enjoy a wide range of international one-stop-shop telecommunications solutions from our portfolio.

Our local wholesale business offers most of Hong Kong's mobile communications operators with a backhaul service. Migration of the majority of local telecommunications operators to 4G LTE service in 2012 boosted demand for leased-line connectivity via our sophisticated fibre-network backbone.

In the corporate and business market, we deliver comprehensive corporate data transmission services to meet the needs of multinational corporations, enterprises of all sizes and the public sector.

The data centre market also forms a crucial part of our fixed-line business. HGC's world-class data centres, accredited with internationally-recognised ISO 27001 certification, offer enterprises a full range of infrastructure services from co-location, cabinets, facilities management, Internet bandwidth and network and device management to operational outsourcing.

In the residential market, approximately 1.6 million households fall within our home-pass coverage and we offer broadband services with speed up to 1000Mbps.